

## Privacy Policy

This statement discloses the privacy practices of Kayton Travel Inc.

Because this Kayton Travel Inc. wants to demonstrate its commitment to your privacy, it has created this policy to disclose its privacy practices, including disclosure of:

What personally identifiable information is collected from you through the web site.

The organization collecting the information.

With whom the information may be shared.

How the information is used.

What choices are available to you regarding collection, use and distribution of the information.

The kind of security procedures that are in place to protect the loss, misuse or alteration of information under the Agency's control.

How you can correct any inaccuracies in the information.

If you feel that this company is not abiding by its posted privacy policy, you should contact [info@kaytontravel.com](mailto:info@kaytontravel.com).

### Information Collection and Use

We do not collect personal information about you while browsing the site. Only if you choose to provide us the information, will we have access to any of your personal information. Kayton Travel Inc. is the sole owner of the information collected on this site. We will not release, sell, share, or rent this information to others in ways different from that which is disclosed in this or their statement.

### Cookies

The Agency collects information from our users at different points on our website.

A cookie is a piece of data stored in the user's hard drive containing information about the user. Many web sites, including this one, use cookie technology to help our customers navigate more efficiently. From time to time, our site will request the cookie from your browser so that we can retrieve the stored information. Knowing how you use the site enables us to better tailor our content and services to most effectively suit your needs. For instance, by setting a cookie on our site, the user would not have to log in a password more than once, thereby saving time while on our site. Once the user closes their browser, the cookie simply terminates. If a user rejects the cookie, they may still use our site. Usage of a cookie is in no way linked to any personally identifiable information while on our site.

Some of our business partners (such as advertisers) may use cookies on our sites. However, we have no access to or control of these cookies. With most browsers, a user can set the preferences to show a warning each time a cookie request is encountered and also set the browser not to accept cookies at all. However, to make visiting our site as easy and convenient as possible, we suggest you allow your browser to accept cookies.

Our site uses an order form for customers to reserve and purchase travel services. We collect your contact information and demographic information. We will share information about you and your purchase with the airline, hotel, cruise line, tour operator, travel insurance supplier or other service providers involved (where applicable). We will only provide such information as necessary to complete your requested transaction. A valid credit card is required to complete any booking or transaction. All transactional data will remain on file at Kayton Travel Inc.

### Contests and Surveys

We may run contests and surveys on our site from time to time in which we ask visitors for contact information (like their email address, telephone number) and demographic information (address, postal code) and may request further

travel purchase intentions and past travel history. Participation in these contests and surveys is completely voluntary. We use this contract information to send individuals information of possible interest to them, including promotional offers from our partners. We will also use contact information to notify winners of contests and award prizes, as well as to monitor and improve the use and satisfaction of this site. Out of respect for the privacy of our users we present the option not to receive these types of communications. Please see our choice/opt-out section below.

#### Links

This web site contains links to other sites. Please be aware that this privacy statement applies solely to information collected by this web site. Kayton Travel Inc. is not responsible for the privacy practices of such other sites. We encourage our users to be aware of this when they leave our site to visit another and to read the privacy statements of each and every web site they visit which collects personally identifiable information.

#### Security

We take every precaution to protect the information of our users. When users submit sensitive information via the website, their information is protected both online and off-line. When our registration/booking form asks you to enter sensitive information (such as credit card number, passport number) that information is encrypted and is protected by a bank approved encryption process. This technology provides the advanced encryption necessary to protect information transmitted between your computer and our server. Encryption simply means that your information is converted to code before it is dispatched over the Internet.

#### Advertisements

Our advertising partners develop the advertisements which appear on this Web site. In the course of making these advertisements available to you, our partners may collect certain non-personally identifiable information about you. This information is used to contact you to deliver information that may be of interest to you.

#### Choices/Opt-Out and Contacting

Our site provides users the opportunity to opt-out of receiving communications from us at the point where we request information about the visitor. This site gives users the following options for removing their information from our database.

You can send email to: [info@kaytontravel.com](mailto:info@kaytontravel.com)

You can send mail to the following postal address (please specify your e-mail address in your correspondence to us):

Kayton Travel Inc.

P.O Box 30983 Namao Centre

Edmonton, Alberta

T5X 3P3

You can call the following telephone number: (587) 410-0922

#### Correct/Update

This site provides users the following options for changing and modifying information previously provided.

You can email to: [info@kaytontravel.com](mailto:info@kaytontravel.com)

#### Contacting this Website

If you have any questions about this privacy statement, the practice of this site or any dealings you have with this site, please send email to: [info@kaytontravel.com](mailto:info@kaytontravel.com)

## Provide Recourse to Privacy Related Complaints

Although Kayton Travel Inc. takes all reasonable means to protect your personal information, Kayton Travel Inc. is not responsible for any improper use of your personal information that is out of our reasonable control. If you believe that Kayton Travel Inc. has not complied with this Privacy Policy with respect to your personal information, the easiest method of complaint is to communicate directly with the compliance officer, as stated previously, via letter, fax, email or telephone. In most cases, complaints can be satisfied within a reasonable amount of time. Complaints that involve more than a simple correction or updating of information should be submitted in writing so that both the complaint and Kayton Travel Inc. have a paper trail to follow in accounting for the resolution of the complaint. Kayton Travel Inc. will investigate your complaint and take all measures to facilitate promptly.

If for some reason the individual is not satisfied with their complaint resolution by the Privacy Compliance Officer, the legislation allows the dispute to be heard by a Privacy Commissioner. If still not satisfied, the dispute may be heard in court using "summary" proceedings. These courts are empowered to make a summary award of damages against anyone who breaches the legislation.